| FORM PTO-1449 U.S. Department of Commerce (Rev. 4/92) Patent and Trademark Office  INFORMATION DISCLOSURE  OSTATEMENT BY APPLICANT  (Use seven sheets if necessary) |         |   |          |        |          |          |                 |          |          | TY. DOCKET NO.                               |         | SERIAL NO.    |          |                         |  |
|---|---------|---|----------|--------|----------|----------|-----------------|----------|----------|--|---------|---------------|----------|-------------------------|--|
|   |         |   |          |        |          |          |                 |          |          | 0.35693CX1                                   |         | 09/846,615    |          |                         |  |
|   |         |   |          |        |          |          |                 |          |          | APPLICANT TERAHAMA, et al                    |         |               |          |                         |  |
|   |         |   |          |        |          |          |                 |          |          | ING DATE<br>By 2, 2001                       |         | GROUP<br>2152 |          |                         |  |
| 100   | 24054   | · ox o  | <b>E</b> | ··     |          | U.       | .S. P           | ATE      | NT DO    | CUMENTS                                      | •       |               |          |                         |  |
| EXAMINER<br>INITIAL   | - CA    | DOCUMENT NUMBER   |          |        |          |          |                 |          |          | NAME   | CLASS   | SUBCLASS      |          | G DATE<br>IF<br>OPRIATE |  |
|   |         |   |          |        |          |          |                 |          |          |  |         |               |          |                         |  |
| . <u>.</u>  |         |   |          |        |          |          |                 |          |          |  |         |               |          |                         |  |
|   |         |   |          |        |          |          |                 |          |          |  |         |               |          |                         |  |
|   |         |   |          |        |          |          |                 |          |          |  |         |               |          |                         |  |
|   |         |   |          |        |          |          |                 |          |          |  |         |               | <u></u>  |                         |  |
|   |         |   |          |        |          |          |                 |          |          |  |         |               |          |                         |  |
|   |         | <u>.</u>  |          |        |          |          | <u> </u>        |          |          |  |         |               | <u> </u> | ·<br>                   |  |
|   |         | <u> </u>  | <u> </u> |        | <u> </u> |          |                 | <u> </u> | }        |  |         |               | <u> </u> |                         |  |
| FOREIG  | N P     | ATE   | NT D     | ocu    | MEN      | ITS      |                 |          |          |  |         |               |          |                         |  |
|   |         | DOCUMENT NUMBER   |          |        |          |          |                 |          | DATE     | COUNTRY                                      | CLASS   | SUBCLASS      | ABSTRACT |                         |  |
| <u> </u>  |         |   |          | ·<br>1 | 1        | <u> </u> |                 | Τ        |          |  | ┪——     |               | YES      | NO                      |  |
| Mu_   |         | 7   | 1        | 6      | 8        | 8        | 8               | 9        | 7/95     | Japan  |         | <u>.</u>      | XX       |                         |  |
|   | <u></u> |   | <u> </u> |        |          |          |                 |          |          |  |         | ,             |          |                         |  |
| OTHER   | DO      | CUM   | ENT      | S (In  | clud     | ing A    | utho            | or, Ti   | itle, Da | te, Pertinent Pag                            | es, Etc | :.)           |          |                         |  |
| 14  |         | Y. Kobayashi, "A New Stream in Telemarketing Fusion of C/S System and PBX", Nikkei Computer, Nikkei PB Inc., August 7, 1995, No. 371, pp. 67-69.                      |          |        |          |          |                 |          |          |  |         |               |          |                         |  |
| M   |         | S. Nakagawa, et al "Remote User Support System on Campus Network", IPSJ SIG Notes, Information Processing Society of Japan, May 24, 1996, vol. 96, No. 52, pp. 17-24. |          |        |          |          |                 |          |          |  |         |               |          |                         |  |
| EXAMINI   | ER      |   | M        | w      | u        | /        | DA <sup>-</sup> | TE CO    | NSIDE    | RED 6/14/                                    | 05      |               |          |                         |  |
| EXAMINI<br>c nsidere  |         |   |          |        |          |          |                 |          |          | gh citation if not in<br>ation to applicant. | conform | ance and i    | not      |                         |  |

(Form PTO-1449 [6-4])

RECEIVED
SEP 2 8 2001
Group 2100

SHEET 1 OF 2 SERIAL NO. **FORM PTO-1449** ATTY. DOCKET NO. U.S. Department of Commerce (Rev. 4/92) Patent and Trademark Office 520.35693CX1 Not yet assigned INFORMATION DISCLOSURE **APPLICANT** STATEMENT BY APPLICANT TERAHAMA, et al (Use several sheets if necessary) FILING DATE **GROUP** May 2, 2001 **U.S. PATENT DOCUMENTS EXAMINER** FILING DATE INITIAL IF APPROPRIATE DATE CLASS **SUBCLASS DOCUMENT NUMBER** NAME 2/98 Kurihara et al 1/99 Tanaka, et al 9/97 Shafter 12/96 Terry et al 9/98 Seitz 9/98 182.02 Badovinatz et al

9/98

5/99

6/99

8/98

9/99

6/98

8/99

8/99

Chen et al

Colyer

Dulman

Hoffer

King et al

Goto et al

Choundhury et

Civanlar

## FOREIGN PATENT DOCUMENTS DOCUMENT NUMBER DATE COUNTRY CLASS SUBCLASS ABSTRACT YES NO

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

EXAMINER Mond

DATE CONSIDERED

6/14/05

EXAMINER: Initial if citatin is considered, draw line through citation if not in confirmance and not considered. Include copy of this form with next communication to applicant.

SERIAL NO.

(Rev. 4/92) Patent and Trademark Office 520.35693CX1 Not yet assigned **INFORMATION DISCLOSURE APPLICANT** STATEMENT BY APPLICANT TERAHAMA, et al (Use several sheets if necessary) **FILING DATE GROUP** May 2, 2001 2152 **U.S. PATENT DOCUMENTS FILING DATE EXAMINER** IF APPROPRIATE **DOCUMENT NUMBER** CLASS SUBCLASS DATE NAME INITIAL 8 7 7 2 2/99 705 38 5 Norris 0 8 3 3 5 2 Anupam et al 395 200.34 6 0 1/99 5 8 2 5 5 10/98 379 93.12 8 6 Porter et al 3 3 Tang et al 329 9 5 8/98 345 5 7 6 395 7 6 4 9 200.57 Busey et al 5 6 6/98 1 Raissyan et al 379 5 7 0 3 9 3 5 12/97 88 379 5 8 6 5 12/96 Hogan et al 112 5 7 1 7 9 2 6 11/95 348 Strubbe et al 5 4 6 0 395 3 10/91 9 5 560 5 0 5 6 Donald et al 379 67 3 9 7 7 7/90 9 Brown et al 4 2 2 5 5/90 9 379 67 9 Daudelin FOREIGN PATENT DOCUMENTS **ABSTRACT SUBCLASS DOCUMENT NUMBER** DATE COUNTRY CLASS YES NO OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.) 6/15/05 **EXAMINER DATE CONSIDERED** EXAMINER: Initial if citation is considered, draw line thr ugh citation if n t in conf rmance and n t c nsidered.

ATTY. DOCKET NO.

**FORM PTO-1449** 

U.S. Department of Commerce

Include copy f this form with next communication to applicant.

(Form PTO-1449 [6-4])